



December 18, 1998

Teddy Hadjiyska
studioVISIA
575 west 19th Street
Costa Mesa, CA 92627

Dear Teddy,

I just want to take a few moments to express our complete satisfaction with the new web site you have recently completed for Corona Clipper. Your expertise made it so much easier for someone as myself whom is or was web illiterate.

I basically communicated to you that we wanted to update our site and add on-line shopping. I sent you a catalog and price sheet. You did the rest, also including recommending the companies for the secure server. Everything we now have in our new site is your doing. All the product shots are crisp and clear. The site is very 'user friendly' and we are selling!

All we have to do is ship the order.

We have received numerous compliments from our distributors. Several garden related companies and associations have requested to link to us. The Corona Employees are very proud of our new site.

On my priority list is to add the parts catalog also. The only reason you don't have it yet is that I haven't had time to get it together to send to you. So expect that soon.

Thank you once again for your service, knowledge and 'quick response' to all my whining.

Sincerely,

A handwritten signature in cursive script that reads "Trish Rickman".

Trish Rickman
Marketing Manager

cc: John Reisbeck
Vice President, Sales and Marketing

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